

As ENA Tower Testing Station, we aim for our Tower Testing Station, which operates within the framework of a constantly renewing, environmentally friendly client-oriented service approach, to operate as a preferred Testing Station.

For this purpose.

- Providing a working environment that meets the requirements of the TS EN ISO/IEC 17025 Standard, providing services to clients in everyday increasing quality, and at national and internationally accepted standards,
- To ensure the continuous participation of the management and personnel in the realization of the ENA Tower Testing Station targets and the survival of the quality system,
- To ensure that all the testing station personnel involved in control/test applications learn their competence, quality documentation, and implement policies and procedures during their work,
- To ensure that ENA Tower Testing Station personnel are not exposed to any internal and external influences that may affect their decisions and that they understand their responsibilities,
- To provide all the necessary conditions and equipment to ensure the quality of the results, to always carry out the test service in accordance with the determined methods and the client's conditions, to follow the national or international standards required by the services we provide,
- To work free from all kinds of internal and external commercial, financial, and other pressures that may adversely affect the quality of the test service, and from any activity that will reduce the confidence in the Testing Station's adequacy, impartiality, and operation,
- To take all kinds of measures to protect the confidential information and property rights of our clients and to show maximum sensitivity in this regard,
- Considering client requests in all our activities, with a mentality that cares about cooperation with our clients,
- Evaluating all kinds of complaints coming to the Testing Station and finding solutions, carrying out activities to increase client satisfaction and making continuous improvement

are our quality policy.

Hasan Sezgin Üstün
General Manager

04.01.2022